



## PRIVACY & COOKIES POLICY

1.

### 1. Introduction

2. We are committed to safeguarding the privacy of our website visitors and service users.
3. This policy applies with respect to the personal data retrieved via our website and service users; in other words, where we determine the purposes and means of the processing of that personal data.
4. By using our website and agreeing to this policy, you consent to our use of cookies in accordance with the terms of this policy.

2.

### 1. How we use your personal data

2. We may process data about your use of our website and services. The usage data may include your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views and website navigation paths, as well as information about the timing, frequency and pattern of your service use. The source of the usage data is our analytics tracking system. This usage data may be processed for the purposes of analysing the use of the website and services.
3. We may process information that you provide to us for the purpose of subscribing to our email notifications and/or newsletters ("*notification data*"). The notification data may be processed for the purposes of sending you the relevant notifications and/or newsletters.
4. In addition to the specific purposes for which we may process your personal data, we may also process any of your personal data where such processing is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person.
5. Please do not supply any other person's personal data to us, unless we prompt you to do so.

3.

## 1. Providing your personal data to others

2. We may disclose your personal data to any member of our group of restaurants (this means our independent affiliate companies, trading as Rock & Rose, Annie's and Little Bird)
3. Financial transactions relating to our website and services are handled by our payment services providers, Lloyds Cardnet, via platforms through Silver Street, Stripe, and via the restaurant directly. We will share transaction data with our payment services providers only to the extent necessary for the purposes of processing your payments, refunding such payments and dealing with complaints and queries relating to such payments and refunds. You can find information about the payment services providers' privacy policies and practices at [www.lloydsbankcardnet.com](http://www.lloydsbankcardnet.com), <https://stripe.com/gb> and <https://www.silverstreet.com>
- 4.

## 1. Retaining and deleting personal data

2. Personal data that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
3. We will retain your personal data as follows:
  1. Personal data will be retained for the duration of the transaction, and any receipts from the transaction for a maximum period of 7 years thus complying with UK legislation.
4. In some cases it is not possible for us to specify in advance the periods for which your personal data will be retained. In such cases, we will determine the period of retention based on the following criteria:
5. Notwithstanding the other provisions of this Section 4, we may retain your personal data where such retention is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person.
- 5.

## 1. Security of personal data

2. We will take appropriate technical and organisational precautions to secure your personal data and to prevent the loss, misuse or alteration of your personal data.
3. We will store all your personal data on secure servers, personal computers and mobile devices, and in secure manual record-keeping systems.

4. You acknowledge that the transmission of unencrypted (or inadequately encrypted) data over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.
- 6.

### 1. Amendments

2. We may update this policy from time to time by publishing a new version on our website.
3. You should check this page occasionally to ensure you are happy with any changes to this policy.
- 7.

### 1. Third party websites

2. Our website includes hyperlinks to, and details of, third party websites.
3. We have no control over, and are not responsible for, the privacy policies and practices of third parties.
- 8.

### 1. Updating information

2. Please let us know if the personal information that we hold about you needs to be corrected or updated.
- 9.

### 1. Our details

2. This website is owned by Annie's Restaurant Ltd and Annie's Restaurant Barnes Ltd and is operated by Propeller <https://www.propeller.co.uk>
3. We are registered in England and Wales under registration number Barnes 04617258 and Chiswick 04414082 our registered business address for Annie's in Chiswick is 162 Thames Road, London, W4 3QS and our registered business address for Annie's in Barnes is 36 – 38 White Hart Lane, London, SW13 0PZ.
4. You can contact us:
  1. by post, to the postal address given above;
  2. by telephone, on the contact number published on our website; or
  3. by email, using the email address published on our website.